**Project Summary**

An assertive outreach model has been identified to engage people and determine why people are using ‘hot spots’ predominantly the Liberties area. The intention is to establish their needs and where possible, encourage people to avail of the appropriate services and supports. The action research will help to inform how all the services in the SIC can provide a unified response to some of the most vulnerable people in the community and seek a response to their needs that will be of benefit to them and the community.

**Key objectives:**

1. To engage with people using hot spots that have been identified by the community where people are using drugs, alcohol, and the discarding drug-related litter.
2. To establish the number of people using these sites.
3. To establish if people are using other services or if they wish to have support, information, or referral to appropriate services.
4. To work with the project management group to agree on relevant KPIs that will help to inform the work of the SICDATF and services in the area.
5. To reinforce inter-agency work for that will benefit the service users and the community.
6. To collate all the gathered
7. To liaise with community groups, network, and services

**Outreach Worker**

This role will have two aspects. The primary focus will be the provision of an outreach service aimed at engaging with a client group based around identified hot-spots of substance use in the SICDATF community area. The ideal individual will utilise excellent communication and rapport building skills to make relationships with individuals found at these places and will determine the extent of their knowledge and engagement with localised services. Utilising an interagency approach, a part of the role will involve referrals and signposting to appropriate services, and another part will be to document issues or gaps and blocks which have resulted in or relate to non-engagement with services. This will be fed back in an agreed mechanism to the SICDATF Programme Management Group. The secondary focus of the role will be to support the provision of alcohol groups as part of Community Response’s core service, which provides structured psychoeducational programmes and individual support for those engaged in problematic alcohol use. Please be aware that this is not a case management role.

**Key Duties**

* Provide outreach services by directly approaching people in their environment or at specified ‘hot-spots’ in the SICDATF area, to establish relationships and explore their engagement with existing services.
* Establish the level of awareness and engagement that these individuals have with existing support services, structures, and mechanisms.
* Provide these clients with the skills, information, and options they need to be empowered and make informed choices (about selecting services which are appropriate to their needs).
* Connect clients to substance misuse, housing, health, mental health, and other mainstream services, through supported referrals or other appropriate means.
* Develop networks and work collaboratively with local support services, state agencies and other appropriate service providers to provide clients with seamless and ‘joined up’ services.
* Generate and maintain appropriate and accurate records and administration systems associated with the programme.
* Through an agreed reporting structure, feedback data to the SICDATF and associated projects and services.
* Provide co-facilitation support for Community Response’s alcohol support groups.

**Education and Experience:**

* Minimum 3rd level qualification in Social Care, Addiction, or relevant discipline
* Minimum of two years’ experience working in the drug or alcohol field (essential)
* Fluency in Polish language (desirable)
* Experience of working in an interagency capacity (essential)
* Experience of working in an outreach capacity (desirable)
* Demonstrable understanding of the principles of inclusivity and human rights(essential)

OR An understanding of a rights-based approach to working with marginalised groups (essential)

* Excellent oral and written communication skills (essential)
* A genuine interest in other people (essential)

**This job description is not intended to be an exhaustive list of duties and responsibilities and may be reviewed from time to time to reflect the needs of the project.**